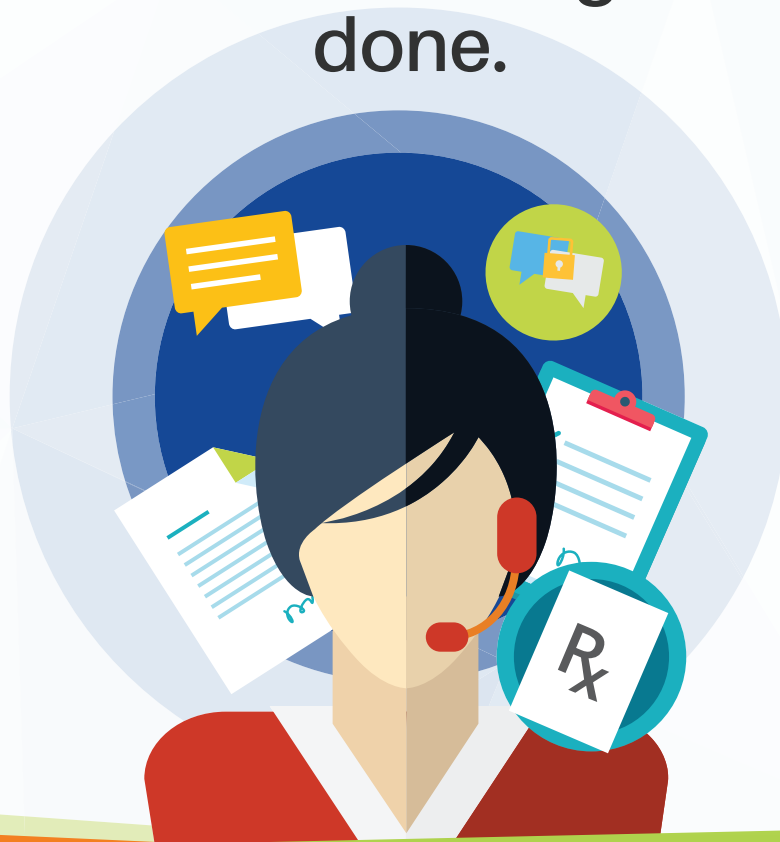


# HEALTHCARE COORDINATION



Get connected and get things done.



Guided by your clinic's standard operating procedures, our remote staff add, organize, and update your patients' and doctors' records and make them easier to review.

## This service can help you:

- Address concerns faster.
- Handle pharmacy communications efficiently.
- Track correspondences related to patients and prescriptions easily.
- Enhance your pharmacy's overall performance.
- Do more with minimal on-site staff.
- Have lower payroll expenses.

# HERE'S WHAT WE CAN DO FOR YOU:



## Find Solutions

Our remote staff can address concerns related to patients and prescriptions by contacting patients, clinics, nursing facilities, and other pharmacies on your pharmacy's behalf.



## Perform Various Functions

Our remote staff can connect with healthcare contacts and handle various tasks such as refill requests, prescription clarifications, and appointment queries.



## Maintain Document Integrity

We track and organize all of the faxes and emails that we send, and we handle them according to the HIPAA guidelines.



## Provide Quality Service

Our HIPAA-certified employees ensure confidentiality and security when handling concerns. They regularly review the contact numbers and ensure that every message and every call is sent to the appropriate recipient.



## There's more to us than this!

RxCatalyst also offers the following services:



PRESCRIPTION  
DATA ENTRY



INSURANCE  
BILLING



CYCLE  
BILLING AND  
REFILLS



PATIENT PROFILE  
MANAGEMENT



RECORDS  
MANAGEMENT



TAR  
MANAGEMENT



MEDICATION  
PROFILE  
MANAGEMENT



FAX AND  
DOCUMENT  
MANAGEMENT



REMOTE  
PHONE  
ASSISTANCE